

**SUPREME NEWTECHWOOD Decking Limited Warranty**  
**PRODUCT WARRANTY / 2-YEARS LABOUR WARRANTY**  
**20-YEAR LIMITED RESIDENTIAL WARRANTY**  
**10-YEAR LIMITED COMMERCIAL WARRANTY**



**PRODUCT WARRANTY**

This warranty is valid for SUPREME NEWTECHWOOD Plastic Composite Decking products.

This warranty is given to the Purchaser, residential or commercial as the case may be, that the product will not check, split, splinter, or rot, when used in conjunction with an above ground application in a residential structure, under normal residential use and is installed and maintained according to manufacturer's guidelines, within 20/10 years from the date of purchase.

This Warranty does not cover the cost of installation, removal of debris/waste, reinstallation, product warping and/or swelling, colour variations or fading.

**2 years Labour Warranty**

This warranty covers solely works done inclusive of installation by SUPREME NEWTECHWOOD but not for Purchasers who purchased materials only.

This warranty does not cover Wear and Tear.

**PRORATED WARRANTY SCHEDULE**

YEAR OF CLAIM	RECOVERY
1-5	100%
6-9	80%
10-13	60%
14-16	40%
17-18	20%
19-20	10%

**Obtaining Warranty Coverage**

If Purchaser discovers a defect in the Products during the Term, Purchaser must, within thirty (30) days from the discovery of the alleged defect but not later than the end of the Term, notify SUPREME NEWTECHWOOD in writing at the following address. Immediately upon discovering any possible defect in the Products, the Owner must immediately make temporary repairs at the Owner's expense to protect all property that could be affected. The Owner must allow SUPREME NEWTECHWOOD to enter the property into which the Products are installed to inspect the possibility of a defect in the Products.

SUPREME LION HOLDING PTE LTD  
31 ADMIRALTY ROAD #01-01 STORHUB WOODLANDS,  
SINGAPORE 739984  
TEL : 65555522 FAX : 65555225  
ATTN : SERVICE DEPARTMENT

Purchaser must include in this notification proof of purchase and a statement explaining the defect and date of the Product was installed. SUPREME NEWTECHWOOD may request additional information. After reviewing all information, SUPREME NEWTECHWOOD will make a determination regarding the validity of such claim. If SUPREME NEWTECHWOOD determines that Purchaser's claim is valid, to be mutually agreed by all parties for the defective Products.

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